

# **Data Wrangling and Data Analysis**

## **Time Series and Demand Forecasting**

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1

### **Topics for Today**

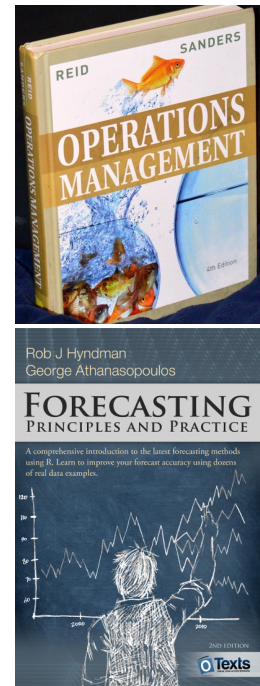
- Time Series Analysis
- Demand Forecasting



2

## Reading Material

- Operations Management (4-th Edition)
  - Reid Sanders
- A good replacement would be:
- Forecasting: Principles and Practice (2nd ed)
  - Rob J Hyndman and George Athanasopoulos



## Time Series Analysis

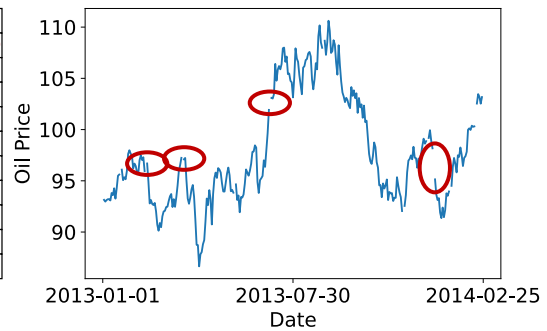
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## Time Series

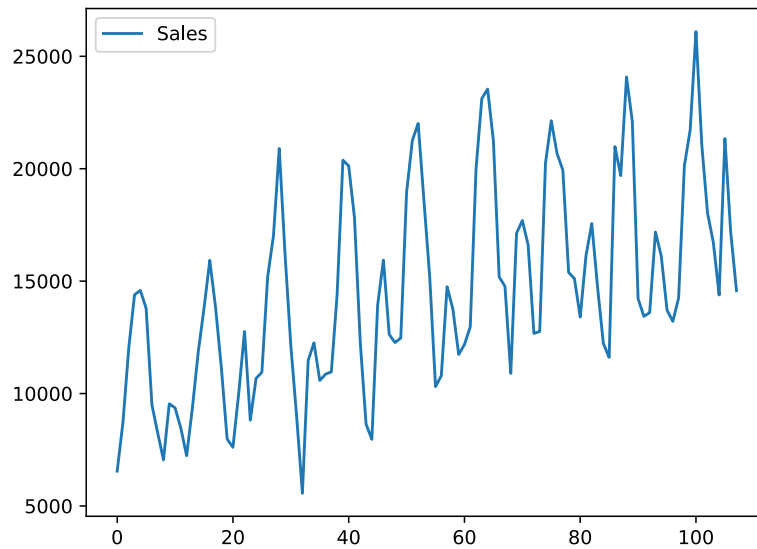
- A **Time Series** is a set of observations measured at specified, usually equal, time intervals
- Adjacent observations are dependent

Oil Price in Ecuador 2013

Date	Oil Price
2013-01-01	nan
2013-01-02	93.14
2013-01-03	92.97
2013-01-04	93.12
2013-01-07	93.2
2013-01-08	93.21
2013-01-09	93.08
2013-01-10	93.81
2013-01-11	93.6
2013-01-14	94.27



5



Car Sales Dataset



6

## Time Series Examples

- Sales data
- Gross national product
- Share prices
- Euro-to-Dollar Exchange rate
- Unemployment rates
- Population
- Interest rates
- Weather readings: temperature, humidity and wind speed
- ...



7

## Time Series Analysis

- Adjacent observations in a time series are dependent
- Time series analysis attempts to identify the factors that exert influence on the values in the series
  - Concerned with techniques for the analysis of dependence between the observations



8

## Time Series Analysis

- Areas of application
  - Forecasting
    - Industry and government must forecast future activity to make decisions and plans to meet projected changes
  - Determining the transfer function of a system
    - Determining the effect of any given series of inputs on the output of a system
  - Using indicator input variables in transfer function
    - Assess the effects of unusual intervention events on the behavior of a time series
  - Examining the interrelationships among several related time series variables



9

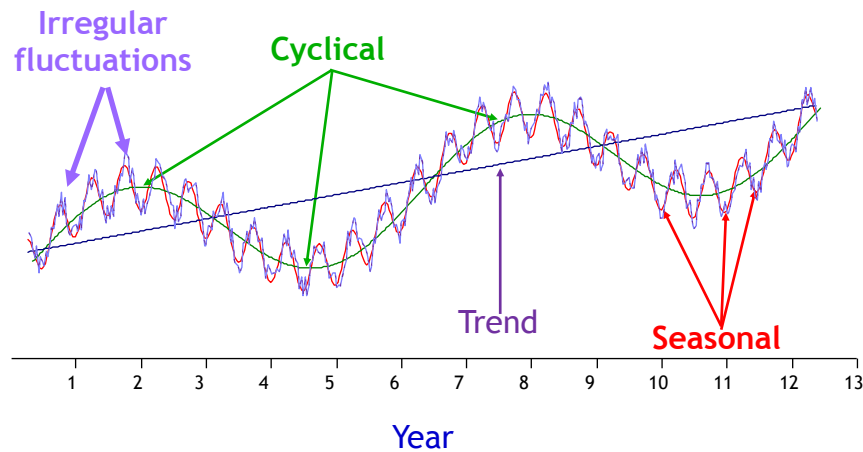
## Time Series Components

- Can be broken into these four components:
  - Trend
  - Seasonal variation
  - Cyclical variation
  - Irregular variation



10

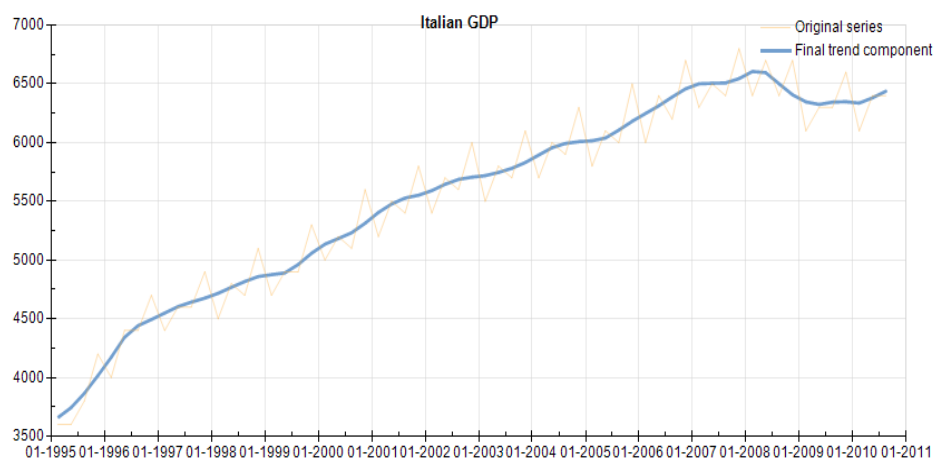
## Time Series Components



## Time Series Components – Trend

- This is the long-term growth or decline of the series
  - In economic terms, long term may mean >10 years
  - Describes the history of the time series
  - Uses past trends to make prediction about the future
- An analysis of the trend of the observations is needed to acquire an understanding of the progress of events leading to prevailing conditions

## Time Series Components – Trend



## Remarks: Time Series Components – Trend

- Trend estimates are often reliable; however, in some instances the usefulness of estimates is reduced by:
  - high degree of irregularity in original or seasonally adjusted series or
  - abrupt change in the time series characteristics of the original data

## Remarks: Time Series Components – Trend

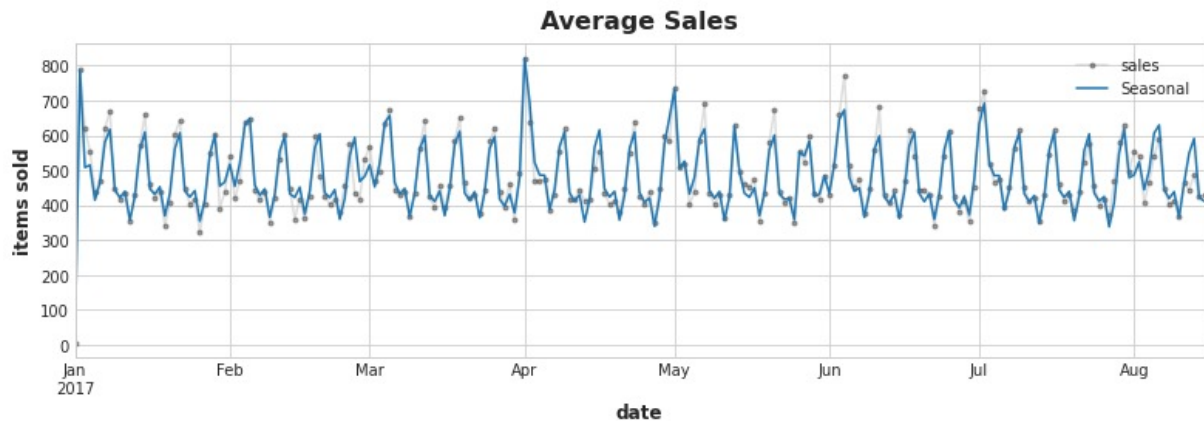


## Time Series Components – Seasonal Variation (Seasonality)

- Seasonal variation of a time series is a pattern of change that **recurs** regularly over time.
- Seasonal variations are usually due to the differences between seasons and to festive occasions such as Easter and Christmas.
  - Usually changes occur within a year
- Examples include:
  - Air conditioner sales in Summer
  - Heater sales in Winter
  - Flu cases in Winter
  - Airline tickets for flights during school vacations



## Time Series Components – Seasonal Variation (Seasonality)



Seasonality in a time series can be identified by regularly spaced peaks and troughs (Kaggle)



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17

## Time Series Components – Cyclical Variation

- Cyclical variations have recurring patterns but with a longer and more erratic time scale compared to Seasonal variations (e.g. 2- 10 years)
- The name is quite misleading
  - these cycles can be far from regular
  - it is usually impossible to predict the length of expansion/contraction periods
- There are no guarantees of a regularly returning pattern.
- Examples include:
  - Floods
  - Wars
  - Changes in interest rates
  - Economic depressions or recessions

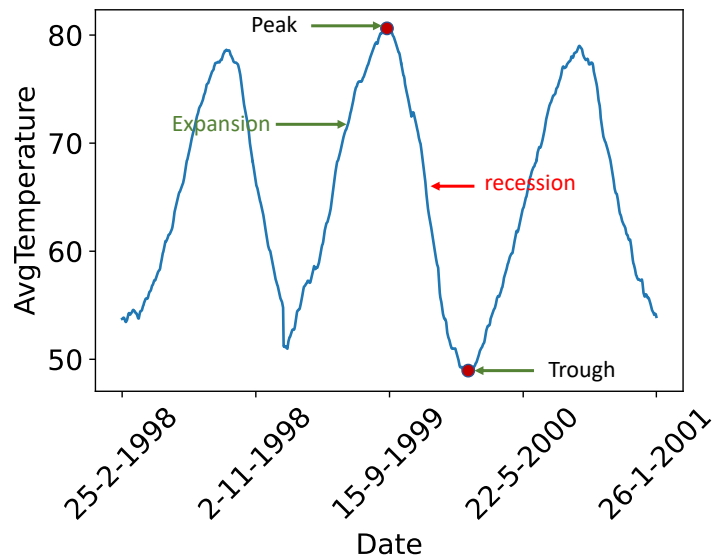


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18

## Time Series Components – Cyclical Variation

Average temperature in  
Algeria (10-1997 to 2-1999)  
smoothed by moving average



## Time Series Components – Irregular Variation

- An irregular (or random) variation in a time series occurs over varying (usually short) periods.
- It follows no pattern and is, by nature, unpredictable.
- It usually occurs randomly and may be linked to events that also occur randomly.
- Irregular variation cannot be explained mathematically.

## Time Series Components – Irregular Variation

- If the variation cannot be accounted for by the trend, season or cyclical variation, then it is usually attributed to irregular variation.

Example include:

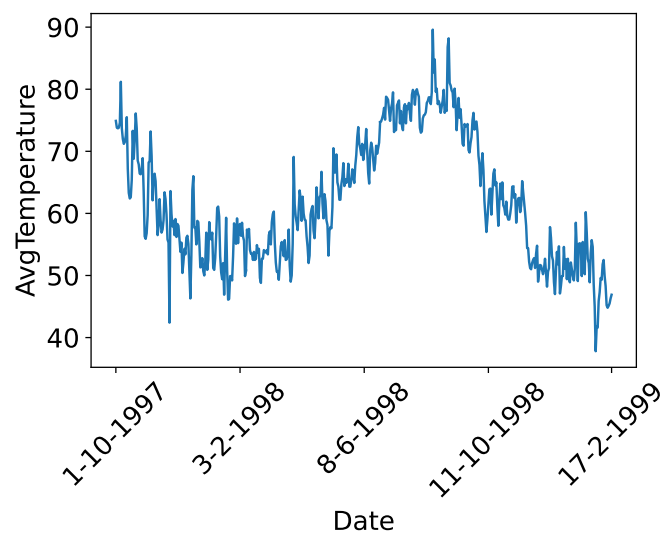
- Sudden changes in interest rates
- Collapse of companies
- Natural disasters
- Sudden shifts in government policy
- Dramatic changes to the stock market
- Effect of Middle East unrest on petrol prices



21

## Time Series Components – Cyclical Variation

Average temperature in  
Algeria (10-1997 to 2-1999)



22

## Time Series Decomposition

- Additive decomposition  $y_t = S_t + T_t + R_t = \hat{S}_t + \hat{T}_t + \hat{R}_t$ 
  - $y_t$ : time series values
  - $S_t$ : seasonal component
  - $T_t$ : trend component
  - $R_t$ : the remainder
  - Good for situation when the variation in the seasonal fluctuations is almost stable
- Multiplicative decomposition  $y_t = S_t \times T_t \times R_t = \hat{S}_t \times \hat{T}_t \times \hat{R}_t$ 
  - Common with economic time series



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23

## Time Series Decomposition – Detrending

- Estimate a smoothed trend  $\hat{T}_t$  (details will follow)
- Remove the smoothed  $\hat{T}_t$  from  $y_t$  to get the  $\hat{S}_t$  and  $\hat{R}_t$
- In additive decomposition  $y_t - \hat{T}_t = \hat{S}_t + \hat{R}_t$
- In multiplicative decomposition  $\frac{y_t}{\hat{T}_t} = \hat{S}_t \times \hat{R}_t$



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24

## Time Series Decomposition – Seasonal Component

- Compute a seasonal index for each season over the past years
  - Per month  $\{\hat{S}^{(1)}, \dots, \hat{S}^{(12)}\}$  or quarter  $\{\hat{S}^{(1)}, \dots, \hat{S}^{(4)}\}, \dots$
- If necessary, adjust the indices so that:
  - For additive decomposition  $\hat{S}^{(1)} + \dots + \hat{S}^{(m)} = 0, m = \text{number of seasons}$
  - For multiplicative decomposition  $\hat{S}^{(1)} + \dots + \hat{S}^{(m)} = m$



25

## Time Series Decomposition – Reminder Component

- For additive decomposition  $\hat{R}_t = y_t - \hat{T}_t - \hat{S}_t$
- For multiplicative decomposition  $\hat{R}_t = \frac{y_t}{\hat{T}_t \hat{S}_t}$



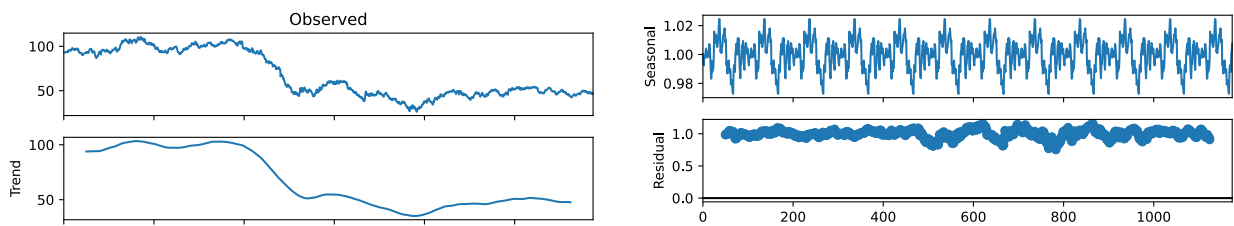
26

```

from pandas import Series
from matplotlib import pyplot as plt
from statsmodels.tsa.seasonal import seasonal_decompose
%matplotlib inline
series = list(df_oil.dcoilwtico.dropna())
result = seasonal_decompose(series, model='multiplicative', period=100)
result.plot()
plt.savefig("oil_price.pdf", format="pdf", bbox_inches="tight")
plt.show()

```

You can use  
'additive'



## Time Series Components – Trend

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## Measuring the Trend

- An essential aim in time series analysis is using the past information to establish plan for the next period.
  - Measuring the trend depicts the general direction of the trend line over time
- The trend can be affected by:
  - Population changes
  - Productivity improvement
  - Technological advancements
  - Global crisis
  - Market changes
  - ...



29

## Why Examine the Trend?

- If the current trend is expected to continue, it can be used for future planning:
  - Capacity planning for increased population
  - Utility loads
  - Market progress
  - Required resource for new students
  - Expected workload
    - Emergency calls
    - Taxi demand
    - Occupied beds in a hospital



30

## Depicting the Trend

- Common methods include:
  - Semi-average
  - Moving average
  - Least-square
  - Exponential smoothing



31

## Depicting the Trend – Semi-Average

- Attempts to fit a straight line to describe the trend:
  - Divide the data into 2 equal time ranges
  - Calculate the average of the observations in each of the 2-time ranges
  - Draw a straight line between the 2 points
  - Extend the line slightly past the end of the original observation to make predictions for future years



32



## Depicting the Trend – Moving-Average

- Based on the premise that if values in a time series are averaged over a sufficient period, the effect of short-term variations will be reduced
- The degree of smoothing can be controlled by selecting the number of cases to be included in an average.



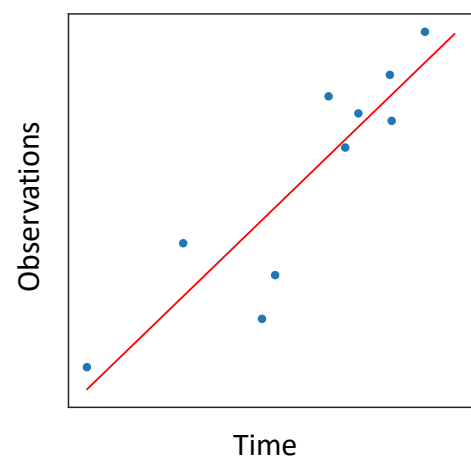
33

## Depicting the Trend – Least-Square Linear Regression

- A more sophisticated way for fitting a straight line to a time series is using the method of least squares regression.

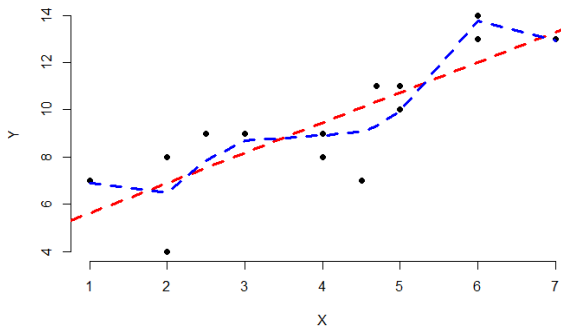
Sound familiar?

- Observations are the **dependant** variables ( $y$ )
- Time is the **independent** variable ( $x$ ).



34

## Depicting the Trend – Least-Square Linear Regression



Given a set of points  $(x_i, y_i)$  such as the points in the scatterplot, find the best fitting line

$$f(x_i) = a + bx_i$$

such that:

$$SSE = \sum_i (y_i - f(x_i))^2$$

$$= \sum_i (y_i - a - bx_i)^2$$

is minimized

## Depicting the Trend – Least-Square Linear Regression

- The above optimization problem can be solved by:
  1. Taking the partial derivatives of  $SSE$  with respect to  $a$  and  $b$
  2. Setting  $\frac{\partial SSE}{\partial a}$  and  $\frac{\partial SSE}{\partial b}$  to 0
  3. Solving the system of linear equations

$$\text{Since: } SSE = \sum_i (y_i - a - bx_i)^2$$

$$\text{Then } \frac{\partial SSE}{\partial a} = -2 \sum_i (y_i - a - bx_i) = 0$$

$$\text{And } \frac{\partial SSE}{\partial b} = -2 \sum_i x_i (y_i - a - bx_i) = 0$$

## Depicting the Trend – Least-Square Linear Regression

- The equations can be summarized by the normal equation:

$$\begin{pmatrix} N & \sum_i x_i \\ \sum_i x_i & \sum_i x_i^2 \end{pmatrix} \begin{pmatrix} a \\ b \end{pmatrix} = \begin{pmatrix} \sum_i y_i \\ \sum_i x_i y_i \end{pmatrix}$$



37

## Depicting the Trend – Least-Square Linear Regression

- Practically:
  - Determine the number of samples ( $n$ )
  - Allocate midpoint in time and replace the time points by their corresponding  $x$  values by increasing and decreasing one unit from the midpoint accordingly.
  - The dependent variable is “ $y$ ”
  - Compute  $\sum x_i^2$  and  $\sum x_i y_i$ 
    - $\sum x_i$  should be 0.
  - Find  $y = a + bx$  where  $b = \frac{\sum x_i y_i}{\sum x_i^2}$  and  $a = \frac{\sum y_i}{n}$  (refer to the previous slide and keep in mind that  $\sum x_i = 0$ )



38

## Example

- Consider the following dataset

Year	2003	2004	2005	2006	2007	2008	2009	2010	2011
$x$	-4	-3	-2	-1	0	1	2	3	4
$y$	13	15	17	18	19	20	20	21	22

$$n = 9 \quad \sum_i x_i = 0 \quad \sum_i x_i^2 = 60$$

$$\sum_i y_i = 165 \quad \sum_i x_i y_i = 62$$

By definition,  $\sum_i x_i = 0$



39

## Example

- Consider the following dataset

Year	2003	2004	2005	2006	2007	2008	2009	2010	2011
$x$	-4	-3	-2	-1	0	1	2	3	4
$y$	13	15	17	18	19	20	20	21	22

$$a = \frac{\sum y_i}{n} = \frac{165}{9} = 18.3$$

$$b = \frac{\sum x_i y_i}{\sum x_i^2} = \frac{62}{60} = 1.03$$

**Exercise:** Predict the sales for year 2014.



40

## Depicting the Trend – Exponential Smoothing

- History is used to flatten out short term fluctuations

$$S_x = \alpha y + (1 - \alpha)S_{x-1}$$

- $S_x$  = the smoothed value for observation  $x$
- $y$  = the actual value of observation at time  $x$
- $S_{x-1}$  = the smoothed value previously calculated for observation at time  $(x - 1)$
- $\alpha$  = the **smoothing constant** where  $0 \leq \alpha \leq 1$



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41

## Depicting the Trend – Exponential Smoothing

- $\alpha$  = the **smoothing constant** where  $0 \leq \alpha \leq 1$ 
  - $\alpha$  is small  $\Rightarrow$  more weight for the past measurements
  - $\alpha$  is large  $\Rightarrow$  more weight for the present trend
- This approach needs a starting point
  - we choose the first smoothed value ( $S_1$ ) to be the first observation ( $y_1$ )
- The smoothed value of each observation is a function of the smoothed value of the observation immediately before it
- Suffers from propagation error



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42

## Seasonal Variation

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43

## Seasonal Variations

- Periodic movements in the time series
- It is important to consider seasonal variations for future planning
- A seasonally adjusted series involves estimating and removing the cyclical and seasonal effects from the original data
- For example:
  - employment and unemployment are often seasonally adjusted so that the actual change in employment and unemployment levels can be seen, without the impact of periods of peak employment such as Christmas/New Year when a large number of casual workers are temporarily employed



44

## Seasonal Variations – Example

- Adverse publicity in December about ice-cream
- It would be incorrect simply to compare the sales of ice-cream in June with those in December to determine the effect of the adverse publicity. Sales rate in June is higher in any case, because it is warmer
- Useful comparisons of sales could only be made after removing the seasonal variation so the true impact of the publicity would be more realistic



45

## Compute the Seasonal Index

- To remove the seasonal effect before finding the trend in the data
- Simple average method
  - Take the average for each period (period mean) over at least three years
  - Express that as an index by comparing it to the average of all periods over the same period of time
- Note: indices can be based on periods such as months or weeks



46

## Compute the Seasonal Index – Example

- Consider the data

Year	Quarter			
	1	2	3	4
1994	43	64	63	41
1995	46	64	67	43
1996	51	69	75	39
1997	55	73	79	48
Quarterly total	195	270	284	171
Quarterly mean	48.75	67.5	71	42.75

$$\text{Yearly average 1994} = (43 + 64 + 63 + 41)/4 = 211/4 = 52.75$$

$$\text{Yearly average 1995} = (46 + 64 + 67 + 43)/4 = 220/4 = 55.0$$

$$\text{Yearly average 1996} = (51 + 69 + 75 + 39)/4 = 234/4 = 58.5$$

$$\text{Yearly average 1997} = (55 + 73 + 79 + 48)/4 = 255/4 = 63.75$$



47

## Compute the Seasonal Index – Example

- Compute the yearly average of the values and divide the quarterly reading over the yearly average

Year	Quarter			
	1	2	3	4
1994	43/52.75	64/52.75	63/52.75	41/52.75
1995	46/55	64/55	67/55	43/55
1996	51/58.5	69/58.5	75/58.5	39/58.5
1997	55/63.75	73/63.75	79/63.75	48/63.75

$$\text{Yearly average 1994} = (43 + 64 + 63 + 41)/4 = 211/4 = 52.75$$

$$\text{Yearly average 1995} = (46 + 64 + 67 + 43)/4 = 220/4 = 55.0$$

$$\text{Yearly average 1996} = (51 + 69 + 75 + 39)/4 = 234/4 = 58.5$$

$$\text{Yearly average 1997} = (55 + 73 + 79 + 48)/4 = 255/4 = 63.75$$



48



## Compute the Seasonal Index – Example

- Compute the index as the quarterly average over the years

Year	Quarter			
	1	2	3	4
1994	0.82	1.21	1.19	0.78
1995	0.84	1.16	1.22	0.78
1996	0.87	1.18	1.28	0.67
1997	0.86	1.15	1.24	0.75

Divide the Quarterly value over the yearly average

Year	Seasonal index (Quarterly)			
	1	2	3	4
1994	82	121	119	78
1995	84	116	122	78
1996	87	118	128	67
1997	86	115	124	75
<b>Seasonal Index (Over the years)</b>	<b>84.8</b>	<b>117.5</b>	<b>123.3</b>	<b>74.5</b>

Multiply by 100



49

## Compute the Seasonal Index – Example

- Remove the seasonal effect from the data (multiplicative model)

Year	Quarter	Actual Value	Seasonal Index	Adjusted Values
1996	1	51	84.8	60
	2	69	117.5	59
	3	75	123.3	61
	4	39	74.5	52
1997	1	55	84.8	65
	2	73	117.4	62
	3	79	123.3	64
	4	48	74.5	64

$$\text{Seasonally Adjusted data} = \frac{\text{Actual Values}}{\text{Seasonal Index}} \times 100$$



50

## Compute the Seasonal Index – Example

- Alternate approach to calculate Seasonal Index number for each quarter
  - Take the quarterly mean over the years
  - Divide each mean value by the mean of means multiplied by 100

Quarter	Quarterly mean	Seasonal Index
1	48.75	$48.75/57.5*100 = 84.78$
2	67.5	$67.5/57.5*100 = 117.39$
3	71	$71/57.5*100 = 123.478$
4	42.75	$42.75/57.5*100 = 74.348$
<b>Means Total</b>	<b>230</b>	<b>400</b>
<b>Mean of Means</b>	<b>57.5</b>	<b>100</b>



51

## Compute the Seasonal Index – Example

- Remove the seasonal effect from the data

Year	Quarter	Actual Value	Seasonal Index	Adjusted Values
<b>1996</b>	1	51	84.8	60
	2	69	117.4	59
	3	75	123.5	61
	4	39	74.3	52
<b>1997</b>	1	55	84.8	65
	2	73	117.4	62
	3	79	123.5	64
	4	48	74.3	65

$$\text{Seasonally Adjusted data} = \frac{\text{Actual Values}}{\text{Seasonal Index}} \times 100$$



52

## Time Series Decomposition – Widely used Approach

- Additive decomposition  $y_t = S_t + T_t + R_t = \hat{S}_t + \hat{T}_t + \hat{R}_t$
- Multiplicative decomposition  $y_t = S_t \times T_t \times R_t = \hat{S}_t \times \hat{T}_t \times \hat{R}_t$
- Detrended data
  - In additive decomposition  $y_t - \hat{T}_t = \hat{S}_t + \hat{R}_t$
  - In multiplicative decomposition  $\frac{y_t}{\hat{T}_t} = \hat{S}_t \times \hat{R}_t$
- Detrending and removing the seasonal effect
  - For additive decomposition  $\hat{R}_t = y_t - \hat{T}_t - \hat{S}_t$
  - For multiplicative decomposition  $\hat{R}_t = \frac{y_t}{\hat{T}_t \hat{S}_t}$



53

## STL Decomposition

- Seasonal and Trend decomposition using Loess
  - Handle any type of seasonality
  - Seasonal component is allowed to change over time
  - Smoothness of the trend can be controlled by the user
  - Can be robust to outliers

```
from statsmodels.tsa.seasonal import STL
df_oil_new = df_oil.dropna()
dcoilwtico = list(df_oil_new.dcoilwtico)
oil_data = pd.Series(
    dcoilwtico, index=df_oil_new.date, name="OIL")
stl = STL(oil_data, period = 100)
res = stl.fit()
fig = res.plot()
```



54

## Demand Forecasting

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## Decisions that Require Forecasting

- What products to produce?
- How many people to hire?
- How many units to purchase?
- How many units to produce?
- How many items to order?
- And so on.....

## Common Characteristics of Forecasting

- Forecasts are rarely perfect
- Forecasts are more accurate for aggregated data than for individual items
- Forecast are more accurate for shorter than longer time periods



57

## Why Forecasting is Important?

Home > Topics > Food >

Search

**Cutting down on food waste**

About one-third of all the world's food goes to waste. The government wants to cut back on food waste in the Netherlands.

**Huge quantities of uneaten food**

A great deal of perfectly good food is never eaten and gets thrown away in household rubbish bins. Large quantities of food are also lost in harvesting, storage and transportation. Food waste is not just a waste of money, it also wastes valuable resources like water, soil and energy. The government is committed to reducing food waste and food losses.

**Global Waste Facts**

- There is enough food produced in the world to feed everyone. +
- One third of all food produced is lost or wasted—around 1.3 billion tonnes of food—costing the global economy close to \$940 billion each year. +
- Up to 10% of global greenhouse gases comes from food that is produced, but not eaten. +
- Wasting food is worse than total emissions from flying (1.9%), plastic production (3.8%) and oil extraction (3.8%). +
- If food waste was a country, it would be the third biggest emitter of greenhouse gases after USA and China. +

58

## Forecasting Techniques

- Naïve Forecasting
- Simple Mean
- Moving Average
- Weighted Moving Average
- Exponential Smoothing



59

## Forecasting – Example

- Determine forecast for periods 11
  - Naïve forecast
  - Simple average
  - 3- and 5-period moving average
  - 3-period weighted moving average with weights 0.5, 0.3, and 0.2
  - Exponential smoothing with  $\alpha=0.2$  and 0.5

Period	Orders
1	122
2	91
3	100
4	77
5	115
6	58
7	75
8	128
9	111
10	88



60

## Naïve Forecasting

- Next period's forecast = previous period's actual

$$\hat{y}_{t+1} = y_t$$

$\hat{y}_t$  represents the predicted value at time  $t$

$y$  represents the actual value at time  $t$

Period	Orders	Naïve Forecast
1	122	
2	91	122
3	100	91
4	77	100
5	115	77
6	58	115
7	75	58
8	128	75
9	111	128
10	88	111
11		88



61

## Simple Average

- Next period's forecast = average of previously overserved data

$$\hat{y}_{t+1} = \frac{y_1 + y_2 + \dots + y_t}{t}$$

Period	Orders	Simple Average
1	122	
2	91	122
3	100	107
4	77	104
5	115	98
6	58	101
7	75	94
8	128	91
9	111	96
10	88	97
11		97



62

## Moving Average

- Next period's forecast = simple average of the last  $k$  periods

$$\hat{y}_{t+1} = \frac{y_{t-k+1} + y_{t-k+2} + \dots + y_t}{k}$$

- Also called **Rolling Window**
- A smaller  $k$  makes the forecast more **responsive**
- A larger  $k$  makes the forecast more **stable**

Period	Orders	Moving Average (k = 3)	Moving Average (k = 5)
1	122		
2	91		
3	100		
4	77	104	
5	115	89	
6	58	97	101
7	75	83	88
8	128	83	85
9	111	87	91
10	88	105	97
11		109	92



63

## Weighted Moving Average

- Next period's forecast = weighted average of the last  $k$  periods

$$\hat{y}_{t+1} = c_1 y_{t-k+1} + \dots + c_k y_t$$

With

$$c_1 + c_2 + \dots + c_k = 1$$

We take  $c_1 = 0.2$ ,  $c_2 = 0.3$  and  $c_3 = 0.5$

Period	Orders	Weighted Moving Average (k = 3)
1	122	
2	91	
3	100	
4	77	102
5	115	87
6	58	101
7	75	79
8	128	78
9	111	98
10	88	109
11		103



64



## Exponential Smoothing

- Next period's forecast = weighted average of the previous reading and the history

$$\hat{y}_{t+1} = \alpha y_t + (1 - \alpha)\hat{y}_t$$

$$\hat{y}_3 = 0.2 * 91 + 0.8 * 122 = 116$$

- A smaller  $\alpha$  makes the forecast more **stable**
- A larger  $\alpha$  makes the forecast more **responsive**

Period	Orders	Exponential Smoothing( $\alpha = 0.2$ )	Exponential Smoothing( $\alpha = 0.5$ )
1	122		
2	91		
3	100	116	107
4	77	113	104
5	115	106	91
6	58	108	103
7	75	98	81
8	128	93	78
9	111	100	103
10	88	102	107
11		99	98



65

## Forecast Accuracy

- Tests of forecast accuracy are based on the difference between the forecast of the variables' values at time  $t$  and the actual value at the same time point  $t$
- The closer the two to each other  $\Rightarrow$  the smaller the forecast error, i.e. better forecast



66

## Forecast Accuracy – Mean Squared Error (MSE)

- The MSE statistic is defined as:

$$MSE = \frac{\sum_{t=T_1}^T (y_t - \hat{y}_t)^2}{T - T_1 + 1}$$

- $T$  is the total number of samples in the time series
- $T_1$  the index of the first value to be forecast
- $\hat{y}_t$  is the predicted value at time  $t$
- $y_t$  is the actual value at time  $t$
- Another popular measure: Root Mean Squared Error (RMSE) =  $\sqrt{MSE}$



67

## Forecast Accuracy – More Measures

- The Mean Absolute Error (MAE) :

$$MAE = \frac{\sum_{t=T_1}^T |y_t - \hat{y}_t|}{T - T_1 + 1}$$

- It is also known as Mean Absolute Deviation (MAD)
- Tracking Signal (TS)

$$TS = \frac{\sum_{t=T_1}^T (y_t - \hat{y}_t)}{MAE}$$



68



- Summarize what you learned today in 2-minutes